

InfoSci® Platform Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

IGI Global InfoSci® Platform

Report Date:

November 2021

Product Description:

website / web application

Contact Information:

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Notes:

Evaluation Methods Used:

This VPAT® is based on the results of an accessibility audit conducted by MKP Technologies, Inc. A substantial sample of pages and features were used to access compliance as per the Web Content Accessibility Guidelines (WCAG) 2.0.

The following applications were used to identify potential accessibility issues:

Google Chrome, Firefox; Safari; Microsoft Edge, DevTools, Accessibility Insights

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 1.1.1 Non-text Content (Level A) | A | Partially Supports Content images contains alt text. Some components lack a text alternative. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | A | Supports Videos have closed captions. |
| 1.2.2 Captions (Prerecorded) (Level A) | A | Supports Videos have closed captions. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | A | Partially Supports Videos have abstracts, describing the content. |
| 1.3.1 Info and Relationships (Level A) | A | Partially Supports Heading and labels are used accordingly. |
| 1.3.2 Meaningful Sequence (Level A) | A | Supports Reading sequence can be programmatically determined. |
| 1.3.3 Sensory Characteristics (Level A) | A | Supports Content does not rely on sensory characteristics. |
| 1.4.1 Use of Color (Level A) | A | Supports Color is not used as the only visual means of conveying information. |
| 1.4.2 Audio Control (Level A) | A | Supports (N/A) No audio auto-plays. |
| 2.1.1 Keyboard (Level A) | A | Supports |
| 2.1.2 No Keyboard Trap (Level A) | A | Supports None exist. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) | A | Supports (N/A) |
| 2.2.1 Timing Adjustable (Level A) | A | Supports (N/A) |
| 2.2.2 Pause, Stop, Hide (Level A) | A | Supports (N/A) |
| 2.3.1 Three Flashes or Below Threshold (Level A) | A | Supports There is no flashing content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 2.4.1 Bypass Blocks (Level A) | A | Partially Supports Most pages do not provide skip links. |
| 2.4.2 Page Titled (Level A) | A | Supports Page name included. |
| 2.4.3 Focus Order (Level A) | A | Supports Logical focus orders. |
| 2.4.4 Link Purpose (In Context) (Level A) | A | Supports Link purpose can be determined from link text. |
| 3.1.1 Language of Page (Level A) | A | Supports Language is defined on the Html element. |
| 3.2.1 On Focus (Level A) | A | Supports Focusable components do not initiate a change of context when receiving focus. |
| 3.2.2 On Input (Level A) | A | Supports (N/A) |
| 3.3.1 Error Identification (Level A) | A | Supports Errors are within logically named labels. |
| 3.3.2 Labels or Instructions (Level A) | A | Partially Supports Some instruction is not within a label. |
| 4.1.1 Parsing (Level A) | A | Supports No issues found. |
| 4.1.2 Name, Role, Value (Level A) | A | Partially Supports Some controls are represented as links rather than buttons. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 1.2.4 Captions (Live) (Level AA) | AA | Supports (N/A) |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | AA | Does Not Support |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 1.3.4 Orientation (Level AA 2.1 only) | AA | Supports Reactive and mobile friendly. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | AA | Partially Supports Some inputs are missing the autocomplete attribute. |
| 1.4.3 Contrast (Minimum) (Level AA) | AA | Partially Supports Some content images lack sufficient contrast. |
| 1.4.4 Resize text (Level AA) | AA | Supports Text can be zoomed up to 200% without loss of content or functionality. |
| 1.4.5 Images of Text (Level AA) | AA | Supports Figures created by authors are images which may contain text. W3C exempts “pictures that contain other significant other visual content including graphs and diagrams”. The figure content in books and journals which contain text are exempt from this requirement. |
| 1.4.10 Reflow (Level AA 2.1 only) | AA | Partially Supports Several pages with embedded PDF readers provide a horizontal scroll bar when zoomed in. |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) | AA | Partially Supports Several buttons and icons fail at 2.5:1 contrast. |
| 1.4.12 Text Spacing (Level AA 2.1 only) | AA | Supports No violations found. |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) | AA | Partially Supports Most content provided on hover is persistent. |
| 2.4.5 Multiple Ways (Level AA) | AA | Supports Navigation is available to each page in multiple ways. |
| 2.4.6 Headings and Labels (Level AA) | AA | Supports Consistent descriptive headings and labels. |
| 2.4.7 Focus Visible (Level AA) | AA | Partially Supports Some buttons do not change color on focus. |
| 3.1.2 Language of Parts (Level AA) | AA | Partially Supports Some Non-English text is not properly defined. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 3.2.3 Consistent Navigation (Level AA) | AA | Supports <ul style="list-style-type: none"> • Consistent header navigation • User-Specific menus |
| 3.2.4 Consistent Identification (Level AA) | AA | Supports Components are consistent. |
| 3.3.3 Error Suggestion (Level AA) | AA | Supports Consistent error presentation. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | AA | Supports Account data can be changed by the user at any time. |
| 4.1.3 Status Messages (Level AA 2.1 only) | AA | Partially Supports Some pages lack proper role values. |

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 302.1 Without Vision | Partially Supports | User Interface and Book/Journal Html content is compatible with screen readers. Some PDFs lack structure. Videos offer closed caption. Images contain alt text. |
| 302.2 With Limited Vision | Supports | Cascading Style Sheets separate presentation from content. Site is responsive/mobile friendly. |
| 302.3 Without Perception of Color | Supports | Does not require color perception. |
| 302.4 Without Hearing | Supports | Videos offer closed caption. |
| 302.5 With Limited Hearing | Supports | Video media player provides independent volume control. |
| 302.6 Without Speech | Supports | Does not require speech input. |
| 302.7 With Limited Manipulation | Supports | Provides labels for controls, making them selectable. |
| 302.8 With Limited Reach and Strength | Supports | N/A |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | Research content contains abstracts, summarizing content. |

Chapter 5: [Software](#)

Notes: InfoSci® Platform is not a software product.

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 502 Interoperability with Assistive Technology | | |
| 502.2.1 User Control of Accessibility Features | Not Applicable | |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | |
| 502.3 Accessibility Services | | |
| 502.3.1 Object Information | Not Applicable | |
| 502.3.2 Modification of Object Information | Not Applicable | |
| 502.3.3 Row, Column, and Headers | Not Applicable | |
| 502.3.4 Values | Not Applicable | |
| 502.3.5 Modification of Values | Not Applicable | |
| 502.3.6 Label Relationships | Not Applicable | |
| 502.3.7 Hierarchical Relationships | Not Applicable | |
| 502.3.8 Text | Not Applicable | |
| 502.3.9 Modification of Text | Not Applicable | |
| 502.3.10 List of Actions | Not Applicable | |
| 502.3.11 Actions on Objects | Not Applicable | |
| 502.3.12 Focus Cursor | Not Applicable | |
| 502.3.13 Modification of Focus Cursor | Not Applicable | |
| 502.3.14 Event Notification | Not Applicable | |
| 502.4 Platform Accessibility Features | Not Applicable | |
| 503 Applications | | |
| 503.2 User Preferences | Not Applicable | |
| 503.3 Alternative User Interfaces | Not Applicable | |
| 503.4 User Controls for Captions and Audio Description | | |
| 503.4.1 Caption Controls | Not Applicable | |
| 503.4.2 Audio Description Controls | Not Applicable | |
| 504 Authoring Tools | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | Not Applicable | |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | |
| 504.2.2 PDF Export | Not Applicable | |
| 504.3 Prompts | Not Applicable | |
| 504.4 Templates | Not Applicable | |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 601.1 Scope | | |
| 602 Support Documentation | | |
| 602.2 Accessibility and Compatibility Features | Partially Supports | Some features are covered in the documentation. |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | Product documentation is in electronic format. |
| 603 Support Services | | |
| 603.2 Information on Accessibility and Compatibility Features | Partially Supports | Customer Support can provide information about accessibility features of the product. |
| 603.3 Accommodation of Communication Needs | Partially Supports | Users can contact Customer Support through: <ul style="list-style-type: none"> • Email (cust@igi-global.com) • Phone (1-866-342-6657) |

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed