

## ***Providing A Seamless Workflow For Your Organization's Editorial Needs***

***Through the Use of eContent Pro's Proprietary Business Enterprise Portal (PBEP)***

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## Why Choose eContent Pro?

Headquartered in Hershey, PA, eContent Pro is dedicated to providing organizations with a seamless workflow, upholding the highest standards of quality, offering incredible and competitive rates, delivering orders with the fastest turnaround time, and offering exceptional customer service. These unique qualities make us the ideal choice for organizations in search of an English language copy editing services partner.



### Seamless Workflow

We provide partners with a seamless workflow through our Proprietary Business Enterprise Portal (PBEP).



### Highest Quality

We have a rigorous onboarding process and conduct ongoing quality control checks.



### Competitive Pricing

We offer partners incredible and competitive rates for English language copy editing services.



### Fastest Turnaround

We complete most jobs in 1 to 2 business days, sometimes the same day, at no extra cost.



### Exceptional Customer Service

We provide partners with the individual attention and customer service support they deserve.

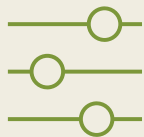
## *Providing A Seamless Workflow For Your Organization's Editorial Needs Using eContent Pro's Proprietary Business Enterprise Portal (PBEP)*

At eContent Pro, we understand the importance of time and resources, which is why our Proprietary Business Enterprise Portal (PBEP) is designed to simplify your organization's workflow. With features like department-specific logins, varying permission levels for multiple users, access to past orders, and 24/7 customer service, we aim to provide you with a comprehensive solution for your editorial needs.



### **Manage Your Account and Multiple Users**

Manage your organization's account and add multiple users.



### **Upload, Track, and Access Your Orders**

Upload your orders, track their progress, and access past orders.



### **Receive Your Final Materials**

Receive your final materials once your order is completed.



### **Streamline the Payment Process**

Receive invoices based on your organization's payment schedule.



### **24/7 Access to Customer Service**

Access our customer service team members at any time.



## English Language Copy Editing Services

Enhance the quality of your manuscripts with professional English language copy editing, meticulous proofreading, and precise formatting.

### Copy Editing Features

- Formatting according to your organization's style guidelines
- Ensuring proper grammar usage and correcting spelling errors
- Checking and cross-referencing citations and references
- Improving sentence structure, readability, and overall flow
- Maintaining consistency in language, style, and formatting
- Verifying facts and ensuring accuracy of information

### About Our Copy Editors

- Native English speakers
- 71% hold masters or doctorate degrees
- Average editing experience of 15+ years
- Undergo a rigorous onboarding process
- Receive ongoing quality control assessments

### Turnaround Time\*

Number of Words	Expected Delivery
10,000 or less	1 business day or sooner
10,001 – 20,000	2 business days or sooner
20,001 – 30,000	3 business days or sooner

*\*Most jobs will be completed within the above turnaround time, but it is not guaranteed. For jobs submitted over the weekend or on an international holiday, the turnaround time will begin the next business day.*

## Partnership Models

Depending on your organization's editorial needs, you can select one or both models:



### Direct Partnership

We provide direct partners with a dedicated Proprietary Business Enterprise Portal (PBEP), which seamlessly consolidates all copy editing orders, streamlines the payment process, and offers 24/7 access to customer service.



### Referral Partnership

We provide referral partners with a unique promo code that they can share with their authors, editors, and colleagues. With this unique promo code, individuals will receive an exclusive discount on our editorial services.

## What Our Customers Are Saying About Us

“Fast, fair, and flawless.”

- Prof. Mette Wichmand, Roskilde University, Denmark

“Very professional, efficient and affordable.”

- Prof. Aisha Al Khamisi, McGill University, Montreal, Quebec, Canada

“Really impressed with the turnaround time and the clarity of feedback.”

- Dr. Jane Dorrian, Open University, UK

“I have been a repeat client for the pricing, professionalism, and timely service.”

- Dr. Harpreet Dhir, Teacher, USA

“I often use your copy editing services and recommend you to my colleagues.”

- Dr. Shigeru Ikuta, Otsuma Women's University, Japan

“Excellent feedback from peer reviewers and from staff at eContent Pro.”

- Prof. Luanne Amato, Holy Family University, USA



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Should you have any questions or need additional information, please do not hesitate to contact us to schedule a meeting.

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We look forward to hearing from you!