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Handbook of Research on Democratic Strategies and Citizen-Centered E-Government Services

Handbook of Research on

Democratic Strategies and Citizen-Centered E-Government Services



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Ćemal Dolićanin (State University of Novi Pazar, Serbia), Ejub Kajan (State University of Novi Pazar, Serbia), Dragan Randjelović (Academy for Criminalistic and Police Studies, Serbia), and Boban Stojanović (University of Niš, Serbia)

Over the past few years, e-government has been rapidly changing the way governmental services are provided to citizens and businesses. These services improve business and government exchange capability, provide a new way to discover and share information, and play a part in the evolution of future technologies.

The **Handbook of Research on Democratic Strategies and Citizen-Centered E-Government** Services seeks to address which services in e-government should be provided to users and how. This premier reference work gives an overview of the latest achievements in the field of e-government services, provides in-depth analysis of and research on the development and deployment of cutting-edge applications, and provides insight into future trends for researchers, teachers, students, government workers, and IT professionals.

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Cemal Dolicanin (emeritus) is currently Director of the State University of Novi Pazar, Serbia. In 2009, he was chosen for a permanent member of South Slovenian Academy of Non-Linear Sciences (JANN). Prof. Dolicanin is exceptionally meritorious for establishment and foundation of the State University in Novi Pazar, the first integrated university in Serbia, where he served as the first rector of that university since 2007. The scientific work of Prof. Dolicanin includes several areas of Mathematics: Non-Euclidean Geometry, Differential Geometry and Topology, Differential Equations, Applied Mathematics, and Numeric Analysis. He has been developed several geometrical and numeric models and also models for researching of effects following the work of complex structures, description of dynamical systems and bifurcations, dynamical behaviour and vibrations, oscillations within acoustic and mechanical systems, wave spreading, copying, non-linear phenomena and others, and this depicts his versatile Mathematical interest. Prof. Dolicanin has published 22 textbooks, 2 monographs, and around 90 scientific papers in international and national journals and at international and domestic conferences, as well. He has managed and participated in realisation of 20 scientific-research projects funded by the Ministry for Science and Technology Republic of Serbia, and also participated in realisation several international projects, where a significant segment make TEMPUS projects (more than 10), and he has been a coordinator in two projects. He has been a coordinator of two MA study programmes organised in cooperation with World University Perofessors and Scientista of Serbia, Plaque "Kapetan Misa Anastasijevic" for establishment and affirmation of university education, Plaque of Faculty of Technical Sciences, University Professors and Scientists of Serbia, Plaque "Kapetan Misa Anastasijevic" for establishment and affirmation of university education, Plaque of Faculty of Technical Sciences, University in Novi Sad, for exceptiona



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