

Processual Perspectives on the Co-Production Turn in Public Sector Organizations

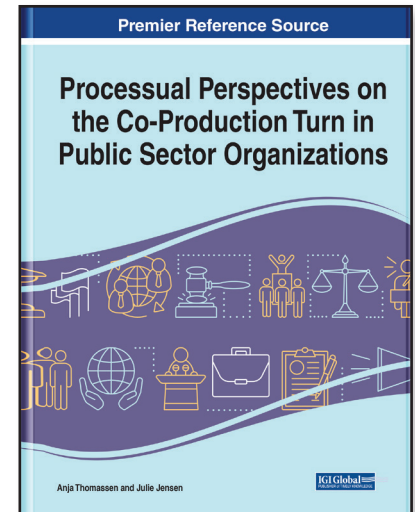
Part of the Advances in Public Policy and Administration Book Series

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Description:

Existing research understands co-production as leading to shifts in roles of the public sector institutions and their staffs. The shift is seen in the way that a discursive use of the term service provision with embedded logics encompassing fiscal accountability, performance measurement, efficiency, and process regulation has changed towards discourses that embrace collaboration between the public sector front staff and the citizens, with the aim of developing legitimate and effective welfare services that are co-produced by means of active participation and distributed decision making. However, this change requires new approaches to the way in which the implementation of new practices and tools is executed in practice as studied and researched, and how the new practices and tools are understood and evaluated in organizations.

Processual Perspectives on the Co-Production Turn in Public Sector Organizations is an essential reference book that examines, unfolds, and develops approaches to co-production and implementation as dynamic, processual, collaborative, sensemaking, and as requiring and resulting in capacity building and learning. Moreover, the book examines new approaches to engage citizens and public sector actors in collaborative and co-productive processes, especially with concern for new goals pertaining to sustainability, social equity, democratic legitimacy, etc. Covering topics that include knowledge management and collective leadership, the book presents perspectives on capacity building, learning, change, and evaluation in organizations and current research in different areas of the public sector. It is intended for public sector administrators and managers investigating the relevancy, approaches, and methods in co-production. Furthermore, it targets civil actors and welfare service users, leaders and managers of public organizations, researchers, academicians, and students in programs that include social welfare development, public administration, political science, and organizational development.



ISBN: 9781799849759

Pages: 315

Copyright: 2021

Release Date: December, 2020

Hardcover: \$195.00

Softcover: \$150.00

E-Book: \$195.00

Hardcover + E-Book: \$235.00

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Sensemaking

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