Digital Solutions for Contemporary Democracy and Government

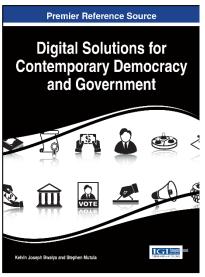
Part of the Advances in Electronic Government, Digital Divide, and Regional Development (AEGDDRD) Book Series

Kelvin Joseph Bwalya (University of Botswana, Botswana) and Stephen Mutula (University of Kwa Zulu Natal, South Africa)

Description:

The dot-com revolution has brought many advances before unimagined. Of them all, it may be said that none have surpassed e-government in attracting a significant number of researchers and practitioners from around the world. However, the question remains whether everyone is ready to join the e-government movement, or if some are just blindly following the latest trend.

Digital Solutions for Contemporary Democracy and Government touches on several key issues and challenges surrounding the recent e-government boom and offers practical solutions from those who have been a part of implementing e-government programs internationally.



Readers:

This authoritative book is a valuable reference source for professionals, researchers, and students in the field of e-government, information management, or knowledge management.

ISBN: 9781466684300 Release Date: April, 2015 Copyright: 2015 Pages: 377

Topics Covered:

- Citizen Engagement and Accountability
- Cloud Computing for e-Government
- E-Democracy and Social Development
- E-Government Design and Implementation
- E-Government Transparency
- Electronic Records Management
- Freedom of Information
- Models for the Measurement of e-Government
- Social Networking and the Public Sector

Hardcover + Free E-Access: \$200.00 E-Access Only: \$190.00



Chapter 1

The Gamut of e-Government Research, Design and Implementation: Key Issues Bwalya Kelvin Joseph, University of Botswana, Botswana Stephen Mutula, University of KwaZulu Natal, South Africa

Chapter 2

Realigning Governance: From e-Government to e-Democracy for Social and Economic Development Bongani Ngwenya, Solusi University, Bulawayo

Chapter 3

Revisiting Local Governments and Social Networking: Do You Speak Our Language? Gerald A. Merwin Jr., Valdosta State University, U.S.A.
J. Scott McDonald, University of Texas El Paso, U.S.A.
Keith A. Merwin, Merwin & Associates, U.S.A.
Maureen McDonald. WDE Consulting, U.S.A.
John R. Bennett Jr., Valdosta State University, U.S.A.

Chapter 4

Social Media Use in the Public Sector Anteneh Ayanso, Brock University, Canada Darryl Moyers, Brock University, Canada

Chapter 5

Increasing Voter Turn-up Using Mobile Phones as a Voting Tool Emmanuel Eilu, Makerere University, Uganda

Chapter 6

SmartParticipaton — Enhancing Citizens' Participation via Recommender Systems Luis Terán, University of Fribourg, Switzerland

Chapter 7

Citizens and E-government: Perceptions in Nigeria Gbolahan Olasina, University of South Africa (UNISA), South Africa

Chapter 8

Freedom of Information as a Catalyst for Responsiveness in the e-Government environment: A Closer look at Botswana
Bwalya Kelvin Joseph, University of Botswana, Botswana
Sebina Mazebe Peter, University of Botswana, Botswana
Saul C. Zulu, University of Botswana, Botswana

Chapter 9

E-Government Initiative: Key Functions of Electronic Records Management Requirements in the Malaysian Judiciary

Nurussobah Hussin, Universiti Teknologi Mara, Malaysia

Chapter 10

Knowledge Management and Electronic Records Management in the Realm of e-Government: Case of Botswana
Kelvin Joseph Bwalya, University of Botswana, Botswana
Saul F.C. Zulu, University of Botswana, Botswana
Peter Mazebe Sebina, University of Botswana, Botswana

Chapter 11

E-Government Transparency and Citizen Engagement Increasing Accountability
Deborah S. Carstens, Florida Institute of Technology, USA
Stephen Kies & Randy Stockman, Florida Institute of Technology, USA

Chapter 12

Understanding Methodology Aspects for Measuring Multi-Dimensional e-Government: Pointers for Research and Practice

Bwalya Kelvin Joseph, University of Botswana, Botswana

Chapter 13

A conceptual model for the measurement of e-Government 2.0 adoption by developing countries Yfantis Vasileios, Ionian University, Greece Abel Usoro, University of the West of Scotland, UK Tseles Dimitrios, Technological Education Institute of Piraeus, Greece

Chapter 14

Value Assessment in E-Government and M-Government Shu Wen Lee, Nanyang Technological University, Singapore Pek Hia Lai, Nanyang Technological University, Singapore

Chapter 15

Sustainable cloud computing frameworks for e-Gorernment: best practices in Italian municipalities
Sabrina Leone, Università Politecnica delle Marche, Italy
Giovanni Biancofiore, giovannibancofiore.com, Italy

Chapter 10

Incentives for Inclusive e-Government: The Implementation of Contact Centers in Swedish Municipalities Irene Bernhard, University West, Sweden

Chapter 17

Research and experiences in implementing e-Government endeavors in emerging countries. A literature review Manuel Pedro Rodríguez Bolívar, University of Granada Laura Alcaide Muñoz, University of Granada Antonio M. López Hernández, University of Granada

Chapter 1

The ICT and the Legislation on Transparency and Freedom of Information: The Impact on Local Government Practices in the Dominican Republic
Alejandro Sáez-Martín, University of Almeria, Spain
Arturo Haro-de-Rosario, University of Almeria, Spain
Manuela García-Tabuyo, University of Almeria, Spain
Maria Del Carmen Caba-Pérez, Universidad de Almería

Kelvin Joseph Bwalya, PhD, is a Senior Lecturer in Computer Information Systems in the Department of Library and Information Studies, University of Botswana. He is also a Senior Research Fellow at the University of Johannesburg, and a Senior IT reviewer for the Botswana Qualifications Authority. His PhD is in Information Systems (Information Management) from the University of Johannesburg. He also has a Master's Degree in Computer Science from the Korea Advanced Institute of Technology and a Bachelor's Degree in Electrical Engineering from the Moscow Power Engineering Technical University. His research interests include all aspects of computer information systems (e-Government, database design, process modeling, virtual reality, knowledge management systems, community informatics, etc.) and competitive intelligence. Dr. Bwalya has written 6 books published in the USA, England and Germany and has over 100 peer review pieces of research works and/or articles in international journals with high repute.

Stephen Mutula is currently the Acting Dean & Head of School, School of Social Sciences, University of Kwa Zulu Natal, South Africa. He holds a PhD in Information Science (University of Johannesburg, South Africa), Master's Degree in Information Science (University of Wales, UK), Postgraduate Diploma in Computer Science (University of Nairobi, Kenya) and Bachelors Degree in Education – Mathematics and Chemistry (Kenyatta University, Kenya). He has published extensively in international refereed journals and books. He is a first co-author of book entitled: Web Information Management: A Cross Disciplinary Textbook, published by Chandos Publishing, London, 2007. He is also the author of Digital Economics: SMEs and e-Readiness, published in 2009 by IDEA Group Publishers, USA. He is an Honorary Research Fellow of the University of Zululand, South Africa. He has won several international excellence awards for his distinguished research work from various academic societies such as the Emerald Literati Club, UK.