**APPENDIX A: ITEM DESCRIPTIONS AND MEANS**

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| **Code** | **Items** | **N** | **Mean** | **SD** |
| Q1 | I would find it easy to use e-learning system | 385 | 3.46 | 1.224 |
| Q2 | I believe the e-learning system will be easy to operate | 384 | 3.70 | 1.126 |
| Q3 | It would be easy to become skillful at using e-learning system | 384 | 3.54 | 1.133 |
| Q4 | I would find it is easy to make e-learning system do what I want | 382 | 3.28 | 1.140 |
| Q5 | Instructions for using e-learning system will be easy to follow | 380 | 3.53 | 1.149 |
| **Perceived ease of use total mean** | |  | **3.50** |  |
| Q6 | E-learning system will enable me to do required tasks more quickly | 385 | 3.50 | 1.256 |
| Q7 | E-learning system will increase my job productivity | 383 | 3.51 | 1.063 |
| Q8 | E-learning system will make me more familiar for my duties | 382 | 3.60 | 1.055 |
| Q9 | E-learning system will give me more control over my work | 378 | 3.47 | 1.043 |
| Q10 | Using the e-learning system improves my performance | 380 | 3.52 | 1.156 |
| ***Perceived usefulness total mean*** | |  | **3.52** |  |
| Q11 | I believe that all the available functionalities are effective | 383 | 3.11 | 1.183 |
| Q12 | I believe that it is easy to find the functionalities required | 379 | 3.35 | 1.034 |
| Q13 | I believe that personal information is secure | 378 | 3.60 | 1.054 |
| Q14 | I believe that Web pages loaded quickly | 379 | 3.17 | 1.074 |
| Q15 | I would find it is easy to move from page to page through the gate | 381 | 3.53 | 1.115 |
| Q16 | I believe that the portal looks attractive, where the use of colors and the fonts are correctly utilized | 381 | 3.32 | 1.243 |
| ***System quality total mean*** | |  | **3.35** |  |
| Q17 | I would find the content of available information meets my needs | 385 | 3.43 | 1.168 |
| Q18 | I would find the available information to be rich with details | 384 | 3.42 | 1.095 |
| Q19 | I would find e-learning provides relevant information | 385 | 3.50 | 1.104 |
| Q20 | I believe that information displayed is useful to students | 385 | 3.65 | 1.072 |
| ***Information quality total mean*** | |  | **3.50** |  |
| Q21 | I could complete my tasks using the system if no one is around to tell me what to do. | 383 | 3.36 | 1.280 |
| Q22 | I could complete the job using the system if I had never used a package like it before. | 385 | 3.23 | 1.152 |
| Q23 | I believe I have the ability to browse/retrieve learning materials. | 380 | 3.56 | 1.004 |
| Q24 | I believe I have the ability to download needed learning materials | 384 | 3.39 | 1.112 |
| Q25 | I believe I have the ability to upload any files or pictures required | 385 | 3.35 | 1.222 |
| ***Self-efficacy total mean*** | |  | **3.37** |  |
| Q26 | I’m completely satisfied with the e-learning system | 385 | 3.29 | 1.268 |
| Q27 | I’m comfortable when using e-learning system | 384 | 3.57 | 1.165 |
| Q28 | I’m completely satisfied with the outcomes of my work from e-learning system | 385 | 3.49 | 1.029 |
| Q29 | The use of e-learning system makes me more satisfied | 385 | 3.44 | 1.124 |
| Q30 | I feel satisfied with the educational services provided through the e-learning system | 385 | 3.42 | 1.258 |
| ***Satisfaction total mean*** | |  | **3.44** |  |