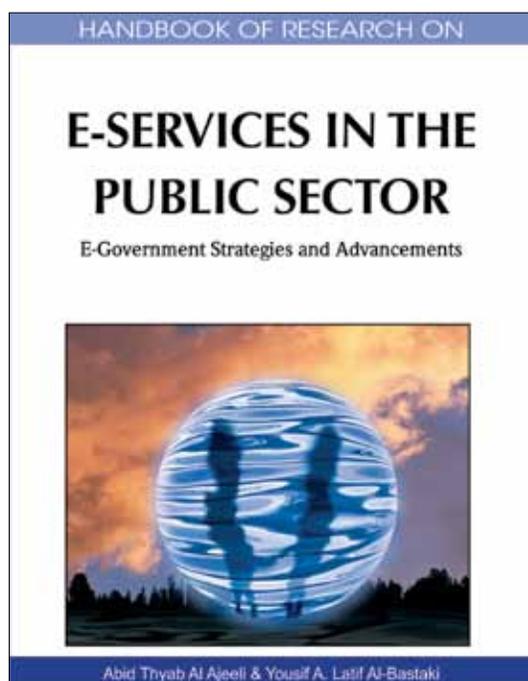


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## Handbook of Research on E-Services in the Public Sector: E-Government Strategies and Advancements



Abid Thyab Al Ajeeli (University of Bahrain, Bahrain)  
and Yousif A. Latif Al-Bastaki (University of Bahrain, Bahrain)

We live in an increasingly interconnected and highly sophisticated society, where the Internet has led to tremendous improvements in the efficiency and effectiveness of public services.

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**Abid Al-Ajeeli** received his BSc from University of London (Queen Mary College), MSc from University of Southampton and PhD from University of Keele, UK. He worked in the oil industry for several years. Currently he is an associate professor in the College of Information Technology and the chairman of Information System Department at the University of Bahrain. His main research interests are software engineering, computerized manufacturing and natural language processing.

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