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# Business Intelligence Applications and the Web: Models, Systems and Technologies

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# Business Intelligence Applications and the Web

Models, Systems and Technologies



Marta E. Zorrilla, Jose-Norberto Mazon, Oscar Ferrandez, Irene Garrigós, Florian Daniel & Juan Trujillo

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Over the last decade, we have witnessed an increasing use of Business Intelligence (BI) solutions that allow business people to query, understand, and analyze their business data in order to make better decisions. Traditionally, BI applications allow management and decision-makers to acquire useful knowledge about the performance and problems of business from the data of their organization by means of a variety of technologies, such as data warehousing, data mining, business performance management, OLAP, and periodical business reports. Research in these areas has produced consolidated solutions, techniques, and methodologies, and there are a variety of commercial products available that are based on these results.

Business Intelligence Applications and the Web: Models, Systems and Technologies summarizes current research advances in BI and the Web, emphasizing research solutions, techniques, and methodologies which combine both areas in the interest of building better BI solutions. This comprehensive collection aims to emphasize the interconnections that exist among the two research areas and to highlight the benefits of combined use of BI and Web practices, which so far have acted rather independently, often in cases where their joint application would have been sensible.

### Topics Covered:

- BI for Designing Adaptive Websites
- BI with Unstructured Data and Semi-Structured Data
- Extraction, Transformation, and Load of Web Data
- NLP Applied to BI
- Semantic Web Technologies

- The Role of Web 2.0/3.0 in BI
- Web Data Quality
- Web Engineering Techniques for BI Applications
- Web Integration
- Web Intelligence

**Market:** This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Marta Elena Zorrilla Pantaleón is an Assistant Professor in Computer Science at the University of Cantabria (Spain). She earned her Bachelor's degree in Telecommunication Engineering and PhD in Computer Science at the University of Cantabria in 1994 and 2001, respectively. She has participated in and managed more than 20 research projects, most of them with companies, and she is author of a database book and more than 40 works published in international journals, books, and conferences. She is an active reviewer of several international journals and conferences (DSS, IJCSA, IEEE-Education, IEEE-RITA, SCI, BEWEB, etc.). Her research interests are the design and development of Information Systems and intelligent systems for companies, and, inside the educational area, the application of data mining techniques and OLAP technologies in order to analyse and improve Web-based learning sites.



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