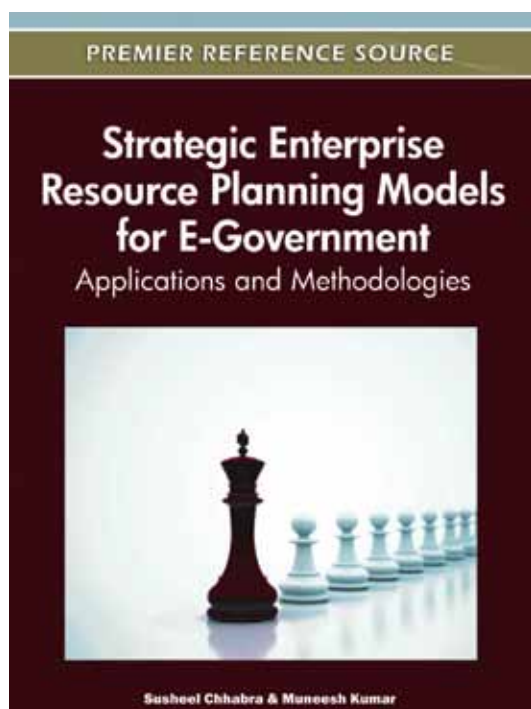


An Excellent Addition to Your Library!

Released: August 2011

Strategic Enterprise Resource Planning Models for E-Government: Applications and Methodologies



ISBN: 9781609608637; © 2012; 212 pp.

Print: US \$195.00 | Perpetual: US \$295.00 | Print + Perpetual: US \$390.00

Susheel Chhabra (Lal Bahadur Shastri Institute of Management, India) and Muneesh Kumar (University of Delhi, India)

Enterprise resource planning plays a strategic role in designing, and managing e-government resources. Governments all over the world face challenges in designing robust enterprise resource planning applications and methodologies to align themselves with the expectations of citizens and stakeholders. The existing standard enterprise resource planning solutions are proprietary, inflexible, and expensive to implement in government enterprises.

Strategic Enterprise Resource Planning Models for E-Government: Applications and Methodologies is a collection of research from professionals and researchers working in the field of e-government including policymakers, ICT vendors, consultants, and implementing agencies. This book will aim to suggest enterprise resource planning frameworks for government enterprises along with their applications and methodologies to improve effectiveness of processes and enhance citizen-centric services. The research initiatives presented in this book will ease the process of implementing customized enterprise resource planning solutions in e-government.

Topics Covered:

- Business Intelligence and Knowledge Management Architecture for E-Government
- Change Management for E-Government
- Citizen-Centric Enterprise Resource Planning Frameworks for E-Government
- Data Warehousing and Mining for E-Government
- Enterprise-wide Client-Server Architecture for E-Government
- Government Process Reengineering
- Organizational and Human Resource Management for E-Government
- Semantic Web Technologies for ERP in E-Government
- Web-Based Intelligent Agents for E-Government
- Workflow Modeling for E-Government

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Susheel Chhabra is Associate Professor of Information Technology at Lal Bahadur Shastri Institute of Management (Delhi, India) and is also acting as a Head-MCA. His areas of research and consultancy include e-government, e-business, computer networks, and software engineering. He has published several research papers on international and national level journals. He has co-authored a textbook on human resource information systems, edited a special issue of *International Journal of E-Government Research* on strategic e-business model for government, and also co-authored the edited book *Integrating E-Business Models for Government Solutions: Citizen-Centric Service Oriented Methodologies and Processes* (IGI Global, USA). He is currently engaged in several consultancy and training assignments on social change for human development, e-governance, e-business, and ERP for ISID, NTPC, LBSRC, etc.



www.igi-global.com

Publishing Academic Excellence
at the Pace of Technology Since 1988

Section 1: Strategic ERP Framework & Methodologies for E-Government

Chapter 1

Government Process Reengineering:

Kassahun Asmare Emerie (RMIT University, Australia)

Molla Alemayehu (RMIT University, Australia)

Sarkar Pradipta (RMIT University, Australia)

Chapter 2

ERP Implementation Model, Research Findings, and its Applications to Government

Subramanian Girish H. (Penn State University at Harrisburg, USA)

Peslak Alan R. (Penn State University, USA)

Chapter 3

E-Government Management Practice:

Thomson John Douglas (RMIT University, Australia)

Chapter 4

How ERP Systems are Centralizing and Standardizing the Accounting Function in Public Organizations for Better and Worse

Balzli Catherine Equey (University of Applied Sciences, Switzerland)

Fraginière Emmanuel (University of Applied Sciences, Switzerland)

Chapter 5

The Didactic Approach to Manage Strategic Inconsistencies in ERP:

Sharma Sangeeta (University of Rajasthan, India)

Chapter 6

E-Government Citizen Centric Framework at District Level in India:

Chhabra Susheel (Lal Bahadur Shastri Institute of Management, India)

Gupta D. N. (Government of Orissa, India)

Section 2: ERP Processes & Applications for E-Government

Chapter 7

Architecture for ERP System Integration with Heterogeneous E-Government Modules I

Frank Lars (Copenhagen Business School, Denmark)

Chapter 8

Customer Relationship Management Adoption in Local Governments in the United States

Reddick Christopher G. (The University of Texas, USA)

Chapter 9

E-Governance at the Grass Roots:

Rahman Hakikur (SchoolNet Foundation, Bangladesh)

Chapter 10

Evaluating Web Sites of Municipal Corporations:

Kumar Muneesh (University of Delhi South Campus, India)

Sareen Mamta (University of Delhi, India)

Chapter 11

Information Security Threats in ERP Enabled E-Governance:

Sahi Geetanjali (Lal Bahadur Shastri Institute of Management, India)

Sushila Madan (University of Delhi, India)

Order Your Copy Today!

Name: _____

Organization: _____

Address: _____

City, State, Zip: _____

Country: _____

Tel: _____

Fax: _____

E-mail: _____

Enclosed is check payable to IGI Global in
US Dollars, drawn on a US-based bank

Credit Card Mastercard Visa Am. Express

3 or 4 Digit Security Code: _____

Name on Card: _____

Account #: _____

Expiration Date: _____