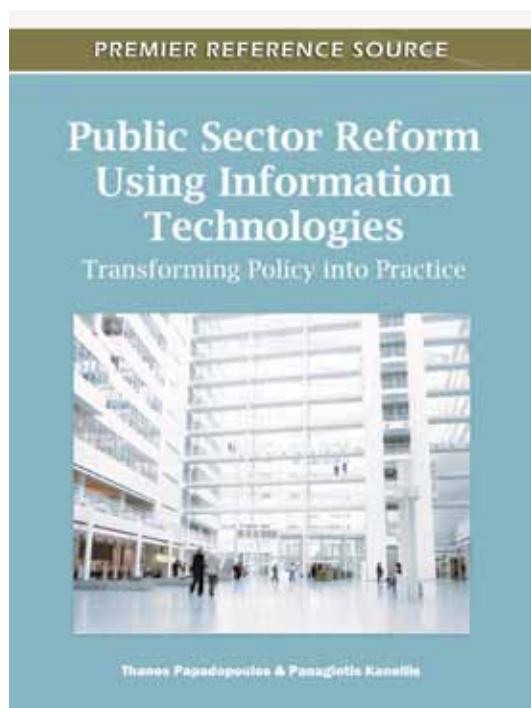


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## Public Sector Reform Using Information Technologies: Transforming Policy into Practice



Thanos Papadopoulos (University of Southampton, UK)  
and Panagiotis Kanellis (Ernst & Young and University of Athens, Greece)

Successful delivery of public policy is increasingly dependent upon the effectiveness of information technology and systems. However, reformers must navigate the complex interactions between IT limitations, policy minefields, and complicated organizational networks which make change difficult.

**Public Sector Reform Using Information Technologies: Transforming Policy into Practice** offers an analytical, interdisciplinary examination of electronic governance implementation from theoretical and practical perspectives. Researchers in fields like computer science, information systems, and sociology, and practitioners in policy formulation, implementation, and IT and systems deployment will find useful insights for improving the effectiveness of government services. Successfully transforming public policy using IT will help minimize the political and financial repercussions of failed implementations, meet the increasing expectations of citizens in modern democracies, and shape the public sector of the future.

### Topics Covered:

- E-Government Applications
- E-Government Services
- Electronic Governance Implementation
- Information Technology and the Public Sector
- IT and Public Policy
- IT-Driven Public Sector Reform
- IT-Enabled Public Sector Reform
- Policy Delivery Evaluation Frameworks

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**Thanos Papadopoulos** is a Lecturer in Knowledge and Information Systems Management, at the School of Management, University of Southampton, UK. He obtained his PhD from Warwick Business School, University of Warwick, UK. He also obtained his diploma (Dipl-Eng – Equivalent to MEng) in computer engineering and informatics from the School of Engineering of Patras University, Greece, and his MSc in Information Systems from the Department of Informatics of the Athens University of Economics and Business, Greece. His research interests include innovation and change in public services, business transformation and networks, and Information Systems' assessment strategies. He has been awarded the Best Paper Award in the 2007 International Conference on the Management of Healthcare and Medical Technology. He has published more than 20 papers in peer-reviewed journals and international conferences.

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