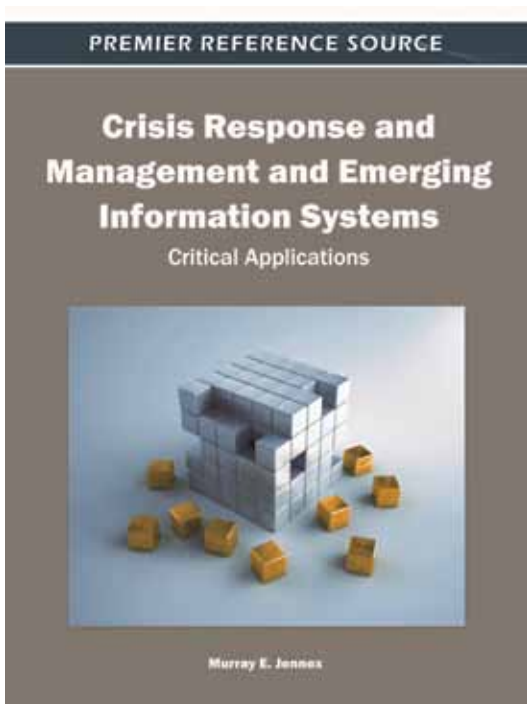


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Crisis Response and Management and Emerging Information Systems: Critical Applications



ISBN: 9781609606091; © 2011; 354 pp.

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Murray E. Jennex (San Diego State University, USA)

As our society becomes more complicated, so do the unfortunate events which occur. The importance of developing systems and applications for these crises is critical. The response and management of a crisis is paramount and thus requires innovative research to better understand how to improve our systems.

Crisis Response and Management and Emerging Information Systems: Critical Applications provides a comprehensive, cross disciplinary look at the advancing and understanding of organizational, technical, human, and cognitive issues associated with the use of information systems in responding and managing crises of all kinds. This book presents the issues that drive the technologies, processes, methodologies, techniques, and practices used to implement information systems in a variety of ways and in the multi-faceted modern environment that we find ourselves in today. The advancement of these critical applications will benefit from this publication as it provides valuable information for future crisis situations.

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Murray E. Jennex is an Associate Professor at San Diego State University, editor in chief of the *International Journal of Knowledge Management*, editor in chief of Idea Group Publishing's Knowledge Management book series, co-editor in chief of the *International Journal of Information Systems for Crisis Response and Management*, and president of the Foundation for Knowledge Management (LLC). Jennex specializes in knowledge management, system analysis and design, IS security, e-commerce, and organizational effectiveness. Jennex serves as the knowledge management systems track co-chair at the *Hawaii International Conference on System Sciences*. He is the author of over 100 journal articles, book chapters, and conference proceedings on knowledge management, end user computing, international Information Systems, organizational memory systems, ecommerce, security, and software outsourcing. He holds a BA in chemistry and physics from William Jewell College, an MBA and an MS in software engineering from National University, an MS in telecommunications management and a PhD in Information Systems from the Claremont Graduate University. Jennex is also a registered professional mechanical engineer in the state of California, a certified Information Systems security professional (CISSP), and a certified secure software lifecycle professional (CSSLP).

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