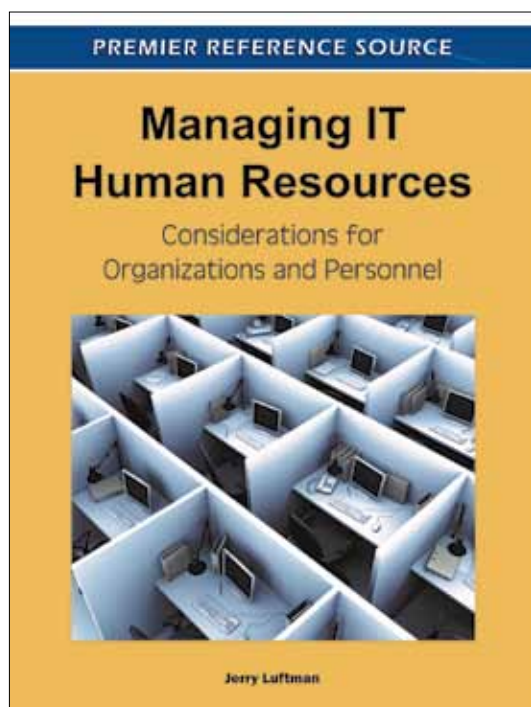


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Managing IT Human Resources: Considerations for Organizations and Personnel



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Jerry Luftman (Stevens Institute of Technology, USA)

Today, new skills are required to compete in a global economy where organizations have new alternatives to choose from. In the next ten years as baby boomers retire, even more opportunities will become available. Finding IT professionals with specific skills is no easy feat. Today's job skills require not only strong technical skills, but also excellent business, industry, communication, marketing and negotiating abilities.

Managing IT Human Resources: Considerations for Organizations and Personnel provides a comprehensive presentation of current and emerging perspectives focusing on all aspects of managing IT HR from the view of both practitioners and academics located around the globe. It will focus on the results of recent research (from leading practitioners and academics) and their implications to IT human resource considerations. It presents what IT professionals are seeking in a position, characteristics of the IT environment that contributes to the HR complexity, the retention of IT talent, stress in the workplace, IT career development, and the impact of IT outsourcing.

Topics Covered:

- Careers in IT
- Current perspective of IT HR
- Future perspective of IT HR
- Hiring IT professionals
- Historical perspective of IT HR
- Impact of IT outsourcing
- IT professional associations
- Morals, ethics, and social considerations
- Preparing IT professionals (skills & competencies)
- Retaining IT professionals

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Jerry N. Luftman, Ph.D. is a Professor at the Wesley J. Howe School of Technology Management of Stevens Institute of Technology. He also serves as Executive Director, for Information Systems Programs at Stevens. After a notable twenty-three year career with IBM, and over fifteen years at Stevens, Dr. Luftman's experience combines the strengths of practitioner, consultant, and academic. His career with IBM included strategic positions in management (IT and consulting), management consulting, Information Systems, marketing, and executive education. As a practitioner, he held several positions in IT, including a CIO. Dr. Luftman is frequently called upon as an executive mentor and coach. He has authored or co-authored over a fourteen books and dozens of articles that address areas for improving IT resources.



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