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Elayne Coakes (University of Westminster, UK)

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Elayne Coakes is a senior lecturer in business information management. She has a BA (Pub Admin) from Sheffield Polytechnic, a MSc (information systems), and a PhD (information systems) from Brunel University. Her current research relates to knowledge sharing in organizations. She is an internationally acknowledged expert on sociotechnical thinking and knowledge management. She was a visiting professor in Seville University (Spain), under the government grant scheme for distinguished, international scholars, a visiting research fellow in Queens University (Canada), and a keynote speaker at Manchester University (UK) at the Tribute day for Enid Mumford. As the Vice-Chair of the BCS Sociotechnical Special Group she is active in promoting information systems and has edited three books of international contributions in this field. Since then she has co-authored Beyond Knowledge Management and the Encyclopedia of Communities of Practice in Information and Knowledge Management. Additionally, she has published more than sixty book chapters, peer reviewed journal articles, and conference papers.

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