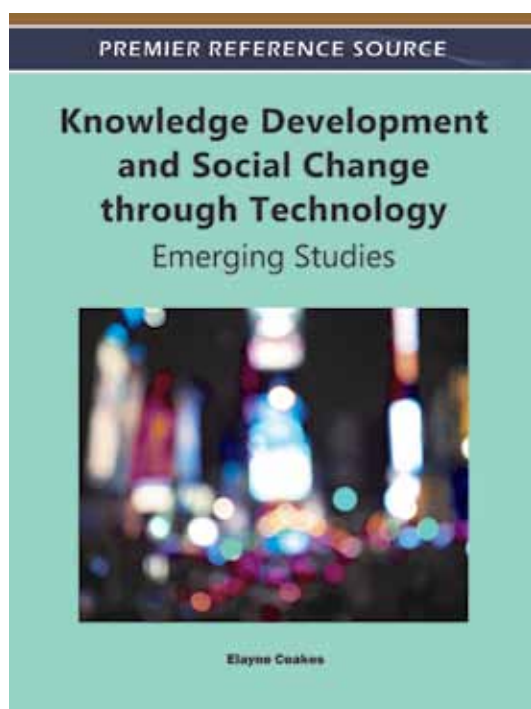


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**Elayne Coakes** is a senior lecturer in business information management. She has a BA (Pub Admin) from Sheffield Polytechnic, a MSc (information systems), and a PhD (information systems) from Brunel University. Her current research relates to knowledge sharing in organizations. She is an internationally acknowledged expert on sociotechnical thinking and knowledge management. She was a visiting professor in Seville University (Spain), under the government grant scheme for distinguished, international scholars, a visiting research fellow in Queens University (Canada), and a keynote speaker at Manchester University (UK) at the Tribute day for Enid Mumford. As the Vice-Chair of the BCS Sociotechnical Special Group she is active in promoting information systems and has edited three books of international contributions in this field. Since then she has co-authored *Beyond Knowledge Management* and the *Encyclopedia of Communities of Practice in Information and Knowledge Management*. Additionally, she has published more than sixty book chapters, peer reviewed journal articles, and conference papers.

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