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From Government to E-Governance:
Public Administration in the Digital Age

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In simple terms, e-governance revolves around the idea of performing the policy, service and development functions of the government with the help of the ICTs so as to manage and steer the multi-sectoral stakeholder relations on a non-hierarchical way. Keeping this simple notion in mind, From Government to E-Governance: Public Administration in the Digital Age attempts to introduce innovative theoretical frameworks and fresh insights derived from the latest empirical research findings in the area of comparative e-governance.

The impact that ICTs have in our society in general as well as on the nature, scope, understanding and practice of public administration in particular is immense. All the contributing authors in this volume, from different parts of the world, thus shed light on the way e-governance is operating as well as progressing, along with the challenges and constraints it still faces. Among many others, themes covered in the volume include citizens' engagement, cross-governmental partnerships, IT product quality, and anti-corruption – all relating to e-governance.

Researchers, academics, civil servants, policy advisors and students who seek a genuine understanding of the evolution of public administration in this era of digital or electronic governance should find this book a timely addition to the literature.

Topics Covered:

• Financing e-governance projects
• Experience of digital divide: north and south, urban and rural
• E-governance as a paradigm shift in public administration
• Civic engagement in public administration
• E-governance and good governance: relations and opportunities
• Business, public sector and cross-governmental partnership: the impact of ICT

• ICT policy and e-governance
• Anti-corruption and e-governance
• E-government, M-government, L-government
• Business-IT alignment
• Making e-government successful
• Countries covered: Europe, United States, Bangladesh, Brunei, Ghana, etc.

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Muhammad Muinul Islam is an Assistant Professor in the Department of Public Administration, Jahangirnagar University. Prior to this, he worked for Asian University of Bangladesh and a non-profit organization. He graduated from University of Dhaka (BSS and MSS) and completed an MPA degree from Georgia State University under Fulbright scholarship. His research interests include, among others, e-governance, public budgeting and finance, public sector ethics and various other aspects of public policy and governance. He contributed encyclopedia entries, book chapters and articles in reputed journals. He was a co-editor of the book, Bangladesh: Politics, Public Administration and Governance published by VDM, Germany.