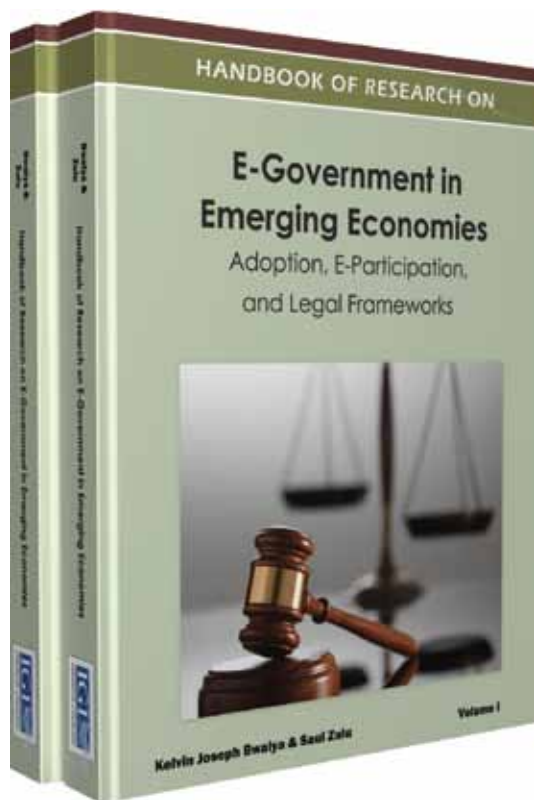


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Handbook of Research on E-Government in Emerging Economies: Adoption, E-Participation, and Legal Frameworks



Kelvin Joseph Bwalya (University of Botswana, Botswana)
and Saul Zulu (University of Botswana, Botswana)

E-government applications enable interaction amongst government departments, citizens, and businesses. Benefits of e-government include encouraging social inclusion (citizens are able to participate in various socio-economic activities such as decision-making), e-participation (facilitate e-democracy/e-voting), enacting effectiveness of public service delivery by allowing seamless integration of government departments and so forth. Understanding the context in which e-government applications should be implemented is critical to e-government success.

The Handbook of Research on E-Government in Emerging Economies: Adoption, E-Participation, and Legal Frameworks is a collection of knowledge on contemporary experiences on technological, societal, and legal setups of e-government implementation in emerging economies. The book is composed of professionals and researchers working in the field of e-government and information/knowledge management in various disciplines and establishments.

Topics Covered:

- Broader context of telecom and ICT policy and linkage to e-Government implementation.
- E-Government adoption metrics
- Empirical case studies of implementing e-Government initiatives in resource constrained economies
- Empirical evaluation of e-Government adoption models
- E-Participation (e-Democracy/e-Voting) and social inclusion in the context of e-Government
- Establishment of e-Government institutional, legal and regulatory frameworks
- Laws on access to government information and services with regards to e-Government
- Marketing the e-Government phenomenon
- Monitoring, evaluation, and cost-benefit analysis of e-Government interventions.
- National e-Government strategy: design and implementation
- Seamless integration of public services
- User identity and authentication in the e-Government environment

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Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Kelvin Joseph Bwalya is a final year PhD candidate at the Department of Information and Knowledge Management (University of Johannesburg). He has a Master's in Electrical and Computer Science from Korea Advanced Institute of Science and Technology and Bachelors Degree in Electrical Engineering from Moscow. Kelvin has over 30 peer reviewed publications and has presented at over 20 conferences worldwide. His research interests lie in information systems (e-Government, databases, business process modeling, semantic information retrieval and analysis, etc.).

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