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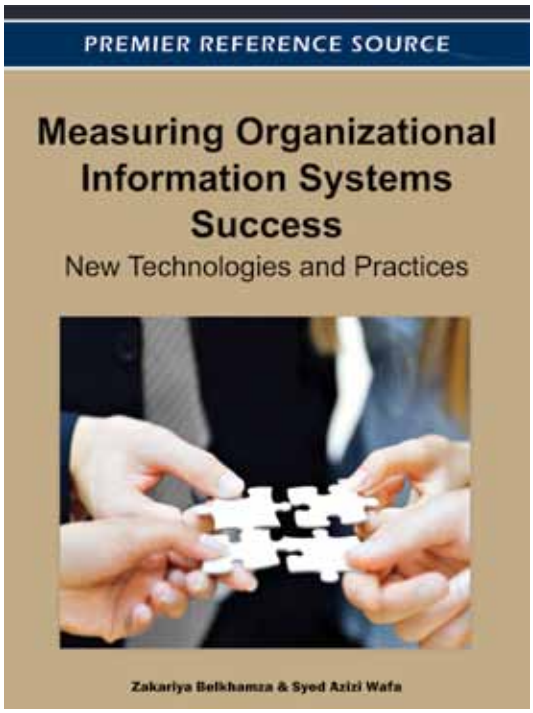
Measuring Organizational Information Systems Success: New Technologies and Practices



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Zakariya Belkhamza (Universiti Malaysia Sabah, Malaysia)
and Syed Azizi Wafa (University Malaysia Sabah, Malaysia)

Many studies suggest that high information systems effectiveness is associated with high organizational performance. While research measuring the success of information systems has proliferated, models, measurements, definitions, and perspectives it employs vary greatly, leading to little consensus on how to measure IS success.

Measuring Organizational Information Systems Success: New Technologies and Practices explores new approaches which may better identify, explain, and improve IS assessment. Professionals and researchers working in information systems success, performance, and measurement will discover emerging theories on information systems success, the latest empirical research findings, and new technologies and practices that encourage successful IS implementation in organizations.

Topics Covered:

- Empirical Validation of Information Systems Success Models
- Enterprise Resource Planning Acceptance Model
- ERP Success Measurement in Healthcare
- Information Systems Success and Managerial Issues
- Information Systems Success Theories and Models
- Practical Approaches to Information Systems Success and Measurement
- Maintenance and Replacement Decisions in Information Systems
- Methodological Issues in Information Systems Success
- Models for Determining the Success of Information Systems
- Website Evaluation

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal forclassroom use.

Zakariya Belkhamza is a Senior Lecturer at the School of Business and Economics, Universiti Malaysia Sabah, where he teaches Management Information Systems subjects at both undergraduate and postgraduate level. He holds a PhD in Management and a Master's degree in Business. Beside his teaching experience, he is also involved in many research and consultancy activities in Malaysia, Thailand, Turkey, and Algeria. His research interests include IT management, strategic Information Systems, IS implementation, and IS assessment and evaluation.

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