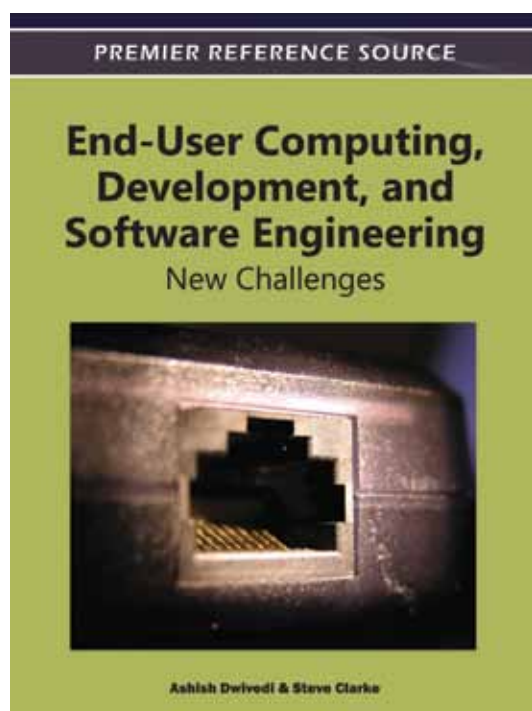


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End-User Computing, Development, and Software Engineering: New Challenges



Ashish Dwivedi (The University of Hull, UK) and
Steve Clarke (University of Hull Business School, UK)

End users have become increasingly integrated into computing environments, necessitating continued inquiry into successful models for end user design and development and the impact that these models have on performance and productivity.

End-User Computing, Development and Software Engineering: New Challenges explores the implementation of organizational and end user computing initiatives and provides foundational research to further the understanding of this discipline and its related fields. This book reviews the factors and barriers to ICT adoption in organizations, opportunities and benefits of communities of practice, and impact that end user computing can have on overall firm performance.

Topics Covered:

- Communities of Practice
- Computer Self-Efficacy and Technology Acceptance
- E-Learning
- End User Attitudes
- End User Development
- End User Software Engineering
- End User Training
- Enterprise Systems Training
- ICT System Adoption
- IT Capability and Organizational Types

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Section 1: End-User Computing - Innovations and New Understanding

Chapter 1

Contrasting IT Capability and Organizational Types:

Byrd Terry Anthony (Auburn University, USA)

Byrd Linda W. (Auburn University, USA)

Chapter 2

Utilization and Perceived Benefit for Diverse Users of Communities of Practice in a Healthcare Organization

Walczak Steven (University of Colorado Denver, USA)

Mann Richard (Cardinal Health, USA)

Chapter 3

Culturally Compatible Usability Work:

Iivari Netta (University of Oulu, Finland)

Chapter 4

Studying the Documentation of an API for Enterprise Service-Oriented Architecture

Myers Brad A. (Carnegie Mellon University, USA)

Jeong Sae Young (Carnegie Mellon University, USA)

Xie Yingyu (Carnegie Mellon University, USA)

Beaton Jack (Nokia, Inc., USA)

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Ehret Ralf (SAP, AG, Germany)

Karstens Jan (SAP, AG, Germany)

Efeoglu Arkin (SAP, AG, Germany)

Busse Daniela K. (SAP Labs, LLC, USA)

Chapter 5

Mutual Development:

Mørch Anders I. (University of Oslo, Norway)

Andersen Renate (University of Oslo, Norway)

Section 2: Approaches, Frameworks and Techniques for End-User Computing

Chapter 6

W/OAD:

Cabitza Federico (Università degli Studi di Milano-Bicocca, Italy)

Simone Carla (Università degli Studi di Milano-Bicocca, Italy)

Chapter 7

Self-Determined Adoption of an ICT System in a Work Organization

Korpeläinen Eija (Helsinki University of Technology, Finland)

Vartiainen Matti (Helsinki University of Technology, Finland)

Kira Mari (Helsinki University of Technology, Finland)

Chapter 8

A Model of System Re-Configurability and Pedagogical Usability in an E-Learning Context:

Wang Jianfeng (Mansfield University of Pennsylvania, USA)

Doll William J. (The University of Toledo, USA)

Deng Xiaodong (Oakland University, USA)

Chapter 9

End-User Software Engineering and Why It Matters

Burnett Margaret (Oregon State University, USA)

Chapter 10

End User Development and Meta-Design:

Fischer Gerhard (University of Colorado, USA)

Chapter 11

Investigating Technology Commitment in Instant Messaging Application Users

Wang Y. Ken (University of Pittsburgh at Bradford, USA)

Datta Pratim (Kent State University, USA)

Section 3: End-User Computing: Evidence from Practice

Chapter 12

Appropriation Infrastructure:

Stevens Gunnar (University of Siegen and Fraunhofer FIT, Germany)

Pipek Volkmar (University of Siegen and Fraunhofer FIT, Germany)

Wulf Volker (University of Siegen and Fraunhofer FIT, Germany)

Chapter 13

Entering the Clubhouse:

Kafai Yasmin B. (University of Pennsylvania, USA)

Fields Deborah A. (University of California, Los Angeles, USA)

Burke William Q. (University of Pennsylvania, USA)

Chapter 14

Enterprise Systems Training Strategies:

Coulson Tony (California State University, San Bernardino, USA)

Olfman Lorne (Claremont Graduate University, USA)

Ryan Terry (Claremont Graduate University, USA)

Shayo Conrad (California State University, San Bernardino, USA)

Chapter 15

The Influence of Perceived Source Credibility on End User Attitudes and Intentions to Comply with Recommended IT Actions

Johnston Allen (University of Alabama, USA)

Warkentin Merrill (Mississippi State University, USA)

Chapter 16

Organizing End-User Training:

Oinas-Kukkonen Harri (University of Oulu, Finland)

Hohtari Sari (Kemi-Tornio University of Applied Sciences, Finland)

Pekkola Samuli (Tampere University of Technology, Finland)

Chapter 17

A Path Analysis of the Impact of Application-Specific Perceptions of Computer Self-Efficacy and Anxiety on Technology Acceptance

Hasan Bassam (The University of Toledo, USA)

Ahmed Mesbah U. (The University of Toledo, USA)

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