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Active Citizen Participation in E-Government: A Global Perspective



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As governments across the world increasingly adopt information and communication technology to improve their efficiency and effectiveness, they are gradually providing opportunities for citizen participation and engagement online. The use of Internet technologies raises the possibility for large-scale e-democracy and enhances the degree and quality of public participation in government.

Active Citizen Participation in E-Government: A Global Perspective focuses on the issues and challenges involving adoption and implementation of online civic engagement initiatives globally and will serve as a valuable guide to governments in their efforts to enable active citizen participation. This book details the efforts of governments and public agencies in providing proper channels for engaging their citizens and presents a wide range of research on approaches undertaken by governments across the world in facilitating active citizen participation online.

Topics Covered:

- E-Governance and Citizen Participation
- E-Governance and Citizen Satisfaction
- E-Governance and Citizen Trust
- E-Governance and Democracy
- E-Governance and Digital Divide
- E-Governance and Performance Reporting
- Introduction to E-Governance
- Performance Measurement of E-Governance
- Privacy Issues in E-Governance
- Transparency and Accountability Issues under E-Governance

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Aroon Manoharan is an Assistant Professor of Public Administration at the Department of Political Science, at Kent State University, USA. His research focuses on e-governance, performance measurement and reporting, organization management, and comparative administration. He received his Ph.D. from the School of Public Affairs and Administration, Rutgers University-Newark and MPA from Kansas State University. As Associate Director of the E-Governance Institute at Rutgers-Newark, he directed major initiatives including the Digital Governance in Municipalities Worldwide Survey 2007, which evaluated the e-governance performance at the municipal level globally. He also directed the U.S. States and Municipalities E-Governance Survey in 2008.

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