

Anywhere Working and the New Era of Telecommuting

Part of the Advances in Human Resources Management and Organizational Development Book Series

Yvette Blount (Macquarie University, Australia) and Marianne Gloet (University of Melbourne, Australia)

Description:

Working in non-conventional settings is on the rise in today's business world. It is important to understand every angle of such employment in order to choose the arrangement that will work best for each company.

Anywhere Working and the New Era of Telecommuting is an essential research publication for the latest information on flexible work arrangements and how these are made possible through recent developments in ICT. Features extensive coverage on a range of topics such as virtual offices, digital inclusion, and telehealth.

Readers:

This book is ideally designed for researchers, professionals, and managers seeking current research on the methods, benefits, and disadvantages of non-traditional working environments.

ISBN: 9781522523284

Release Date: January, 2017

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Pages: 295

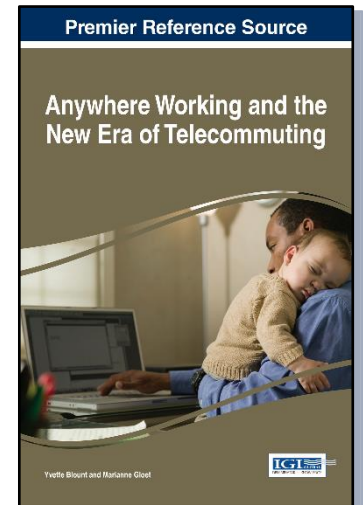
Topics Covered:

- Digital Inclusion
- Government Policy
- IT Tools
- Professional Isolation
- Service Quality
- Telehealth
- Virtual Offices

Hardcover: **\$195.00**

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Yvette Blount is a Senior Lecturer in the Faculty of Business and Economics at Macquarie University. Dr Blount teaches information systems in business for both postgraduate and undergraduate students. Prior to joining Macquarie University in 2005, Dr Blount worked in the banking and IT industries. Dr Blount's research program utilises multidisciplinary approaches to investigate how information systems are utilised by organisations to achieve their business objectives and achieve competitive advantage. Dr Blount's areas of expertise include how anywhere working provides organisations with sustainable competitive advantage by enhancing service quality and the implications for employee management when implementing new technologies. Other research areas include employee management, information systems theory and technologies in learning and teaching. This combination of research and industry experience provides a strong basis for teaching the real world contexts of information systems. Dr Blount is a member of The Centre for Workforce Futures research centre and the Optus Macquarie University Cyber Security Hub.

Marianne Gloet is a Research Fellow in the Department of Management and Marketing at Melbourne University. Marianne holds a PhD from Melbourne University in the field of knowledge management and innovation in service sector organizations. Marianne is also CEO of WADEmatheson, a consultancy company with a significant footprint in China. Her clients include the Chinese Hospital Association, Johnson & Johnson China and SINOPEC. Marianne has held senior appointments at RMIT University and the Higher Colleges of Technology in the United Arab Emirates. She is widely published in her field and has conducted Master Classes in Human Resource Management, Knowledge Management, Sustainability and Innovation in Asia, North America, Europe and Australia.