

Impact of ICTs on Event Management and Marketing

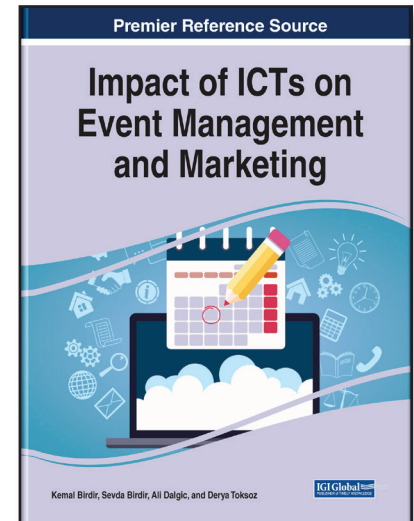
Part of the Advances in Marketing, Customer Relationship Management, and E-Services Book Series

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Description:

Conferences, symposiums, and other large events that take place at far away hotels require many hours of preparation to plan and need a capable event staff to market. Without the innovative technologies that have changed the face of the tourism industry, many destinations would be unequipped to handle such a task.

Impact of ICTs on Event Management and Marketing is a collection of innovative research on the methods and applications of information and communications technologies on almost all facets of hospitality and tourism-related businesses including hotels, restaurants, and other tourism areas. While highlighting topics including digital marketing, artificial intelligence, and event tourism, this book is ideally designed for business managers, event planners, and marketing professionals.



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Topics Covered:

Artificial Intelligence
Consumer Behavior
Digital Environments
Digital Marketing
Event Planning

Event Tourism
Generational Consumers
Human Resource Management
Virtual Reality
Website Quality

Subject: Business and Management

Classification: Edited Reference

Readership Level: Advanced-Academic Level
(Research Recommended)

Research Suitable for: Advanced Undergraduate Students; Graduate Students; Researchers; Academicians; Professionals; Practitioners

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