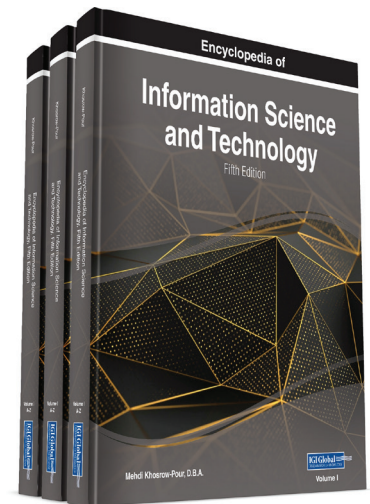


Encyclopedia of Information Science and Technology, Fifth Edition

Mehdi Khosrow-Pour D.B.A. (Information Resources Management Association, USA)

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