

# Essential Information Systems Service Management

Part of the Advances in Business Information Systems and Analytics Book Series

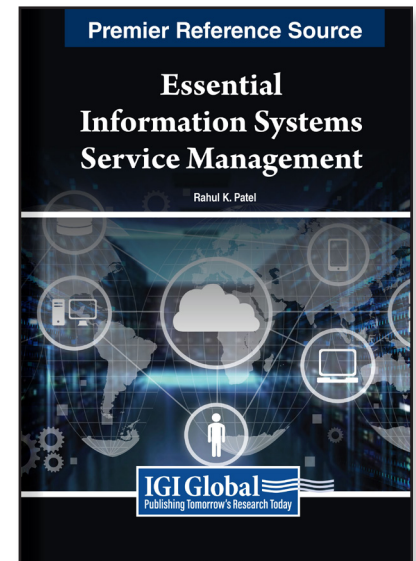
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## Description:

As organizations navigate the complexities of modern information systems management (ISM), they face many challenges. Rapid technological advancements, changing workplace structures, and mainstreaming remote work have underscored the need for clear roles, responsibilities, and methods for interaction within ISM groups and with external stakeholders. This lack of clarity can lead to inefficiencies, inconsistencies, and even breakdowns in communication, hindering the organization's ability to manage its information systems effectively.

**Essential Information Systems Service Management** serves as a comprehensive solution to the challenges of modern ISM. It uniquely compiles critical roles, responsibilities, workflows, processes, functions, and methods for successfully managing contemporary information systems. By providing a clear roadmap, this book empowers practitioners and students to navigate the evolving professional landscape confidently and competently, ensuring they can contribute effectively to their organizations.

This book, tailored for a broad audience that includes practitioners, students, educators, professionals, and researchers, provides practical insights and innovative approaches to ISM. It helps current practitioners identify and address gaps in their ISM methods. It equips students with the knowledge and skills to excel in future job markets. By focusing on datafication opportunities to automate functions and processes, this book enables organizations to enhance their efficiency and effectiveness in managing information systems, making it an indispensable resource.



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**Subject:** Business & Management

**Classification:** Edited Reference

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(Research Recommended)

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