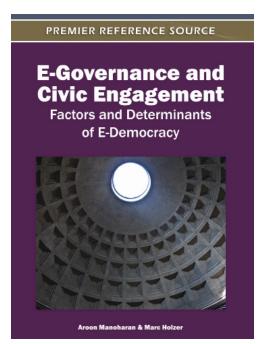


New Release: October 2011

E-Governance and Civic Engagement: Factors and Determinants of E-Democracy



Edited By: Aroon Manoharan (Kent State University, USA) and Marc Holzer (Rutgers University, USA)

Governments are increasingly turning to the Internet to provide public services. The move towards e-governance not only impacts the efficiency and effectiveness of public service, but also has the potential to transform the nature of government interactions with citizens.

E-Governance and Civic Engagement: Factors and Determinants of E-Democracy examines how e-government facilitates online public reporting, two-way communication and debate, online citizen participation in decision-making, and citizen satisfaction with e-governance. The book explores the impacts from governments that have engaged their citizens online, discusses issues and challenges in adopting and implementing online civic engagement initiatives globally, and helps guide practitioners in their transition to e-governance.

ISBN: 978-1-61350-083-5; © 2012; 647 pp.

Hard Cover: US \$180

Online Perpetual Access: US \$270

Print + Online Perpetual Access: US \$360

Pre-pub Price:*

Hard Cover: US \$170; Online Perpetual Access: US \$255

* Pre-pub price is good through one month after publication date.

Topics Covered:

- Bureaucratic Decision Making in E-Government
- Determinants of Governmental Transparency
- · Digital Accountability and Citizen Engagement
- E-Disclosure of Campaign Finance Information
- E-Participation Research
- E-Procurement
- Global Digital Divide
- ICTs for Empowerment
- Knowledge Sharing in E-Governance
- Municipal Government and Interactive Web

Market:

This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

"The primary purpose of the book is to chronicle the efforts by governments across the world to engage their citizens online... It serves as a valuable guide to governments in their transition to e-government."

- Aroon Manoharan (Kent State University, USA) and Marc Holzer (Rutgers University, USA)



E-Governance and Civic Engagement: Factors and Determinants of E-Democracy

New Release: October 2011

Section 1: TRANSPARENCY AND ACCOUNTABILITY

Chapter: 1

The ARRA Websites through the Lens of Digital Accountability and Citizen Engagement

M. Ernita Joaquin, University of Nevada, USA

Thomas J. Greitens, Central Michigan University, USA

Exploring Determinants of Governmental Transparency:

The Case of Municipal Websites as a Tool for Proactive Dissemination

Erin L. Borry, University of Kansas, USA

Chapter: 3

E-Government for Transparency in Mexico:

Advances and Limits in Promoting Open Government and Citizen Engagement

Cristina Galíndez-Hernández, Cívicus, Consultores en Gestión Pública y Social, S.C., Mexico

Ernesto Velasco-Sánchez, Cívicus, Consultores en Gestión Pública y Social, S.C., Mexico

Chapter: 4

E-Procurement: Understanding Implementation

Daniel Bromberg, Western Carolina University, USA

Karina Saldivar, Rutgers University - Newark, USA

Marc Fudge, Rutgers University - Newark, USA

E-Disclosure of Campaign Finance Information: Agenda Setting and Policy Change

Ramona McNeal, University of Northern Iowa, USA

Courts on Screen: E-Government and the Increase of Judicial Transparency Roberto Fragale Filho, Universidade Federal Fluminense (UFF)

Fundação Getúlio Vargas (FGV-RIO), Brazil

Section 2: USABILITY AND ACCESSIBILITY

Accessibility and Usability Issues

Eugene Monaco, University of Albany, State University of New York, USA

Stephen Lackey, University of Albany, State University of New York, USA

Edward Skawinski, University of Albany, State University of New York, USA

Rebecca Stanley, University of Albany, State University of New York, USA

Carol Day Young, University of Albany, State University of New York, USA

Facilitating Knowledge Sharing in e-Governance: Online Spatial Displays as Translating Devices

Jarkko Bamberg, University of Tampere, Finland

Pauliina Lehtonen, University of Tampere, Finland

E-Governance in Slovenia: National Assembly and its Website as a Tool for Active Citizen Participation

Suzana Žilič Fišer, University of Maribor, Slovenia

Sandra Bašič Hrvatin, University of Primorska, Slovenia

Dejan Verčič, University of Ljubljana, Slovenia

Petra Cafnik, University of Maribor, Slovenia

Section 3: DIGITAL DIVIDE

The Global Digital Divide and Its Impact on E-Governance

Michael Howell-Moroney, University of Alabama at Birmingham, USA

Global Digital Divide: Language Gap and Post-Communism in Mongolia

Undrahbuyan Baasanjav, Temple University, USA

Internal Digital Divide in Organizations

Kerstin Grundén, University West, Sweden

Section 4: LOCAL GOVERNMENT CIVIC ENGAGEMENT

Municipal Government and the Interactive Web: Trends and Issues for Civic Engagement

Benedict S. Jimenez, Rutgers, the State University of New Jersey, USA Karen Mossberger, University of Illinois at Chicago, USA

Yonghong Wu, University of Illinois at Chicago, USA

Small Communities and the Limits of E-Government Engagement: A Northeast Ohio Case Study

John Hoornbeek, Kent State University, USA

Kent Sowards, Kent State University, USA

Brian Kelley, Kent State University, USA

Internet and Citizen Participation: State of the Art, Factors and Determinants at Local Level in Catalonia

Clelia Colombo, Autonomous University of Barcelona, Spain

Section 5: PUBLIC STAKEHOLDER PARTICIPATION

Chapter: 16

Who Participates Now... and Why?

A Case Study of Modern Interest Participation and Bureaucratic Decision-Making in the Age of E-Government

William G. Resh, American University, USA

Introducing Psychological Factors into E-Participation Research

Noella Edelmann, Danube University Krems, Austria

Peter Cruickshank, Edinburgh Napier University, UK

The Internet and Representative Democracy: A Doomed Marriage?

Giovanni Navarria, University of Westminster, UK

Section 6: ADVOCACY GROUP PARTICIPATION

Chapter 19

ICTs for Empowerment? Disability Organizations and the Democratizing Potential of Web 2.0 in Scotland

Filippo Trevisan, University of Glasgow, UK

A Longitudinal Study of Political Technology Use by Nonprofit Child Advocacy Organizations

John McNutt, University of Delaware, USA

Janice Barlow, University of Delaware, USA

Section 7: YOUNG PEOPLE AND USE OF ICT

How Young People Are Using Communication Technologies as Platforms

and Pathways to Engagement: What the Research Tells Us

Christopher Peter Latimer, State University of New York College at Cortland, USA

J. Richard Kendrick, Jr., State University of New York College at Cortland, USA

E-Democracy Postponed: Public Policy Design the Key to UK E-Voting

Mark Liptrott, Edge Hill University, UK

Chapter: 23

The Internet as The Public Sphere: Deliberative Democracy and Civic Engagement

Jarice Hanson, Temple University, USA

Alina Hogea, Temple University, USA

Section 8: SOCIAL MEDIA ENGAGEMENT

Chapter: 24

Empowering People Using Twitter: The Case of Mexico's Internet Tax

Rodrigo Sandoval-Almazan, Autonomous State University of Mexico, Mexico

Mario Arturo Gutierrez-Alonso, ITESM Campus Morelia, Mexico

Chapter: 25

Local Government Use of Web 2.0: Los Angeles County Perspective

Raoul J. Freeman, California State University, USA

Peter Loo, County of Los Angeles, Office of the CIO, USA

The Obama Effect - The Perception of Campaigning 2.0 in Swedish National Election 2010

Anne Kaun, Södertörn University, Sweden

Carina Guyard, Södertörn University, Sweden

Section 9: PERFORMANCE MEASUREMENT AND CITIZEN SATISFACTION

Chapter: 27

Performance Measurement and E-Reporting: Exploring Trailblazing Programs

Kathryn Kloby, Monmouth University, USA

Democracy as the Missing Link: Global Rankings of E-Governance in Southeast Asia

Jacques DM Gimeno, University of Asia and the Pacific, Philippines

Chapter: 29

ICT, Unique Identity and Inclusive Growth: An Indian Perspective

Krishna Mital, IILM Institute for Higher Education, India

From E-Government To E-Governance: Winning People's Trust Mohammad Nabil Almunawar, Universiti Brunei Darussalam, Brunei

Patrick Kim Cheng Low, Universiti Brunei Darussalam, Brunei

Mohammad Habibur Rahman, Universiti Brunei Darussalam, Brunei Fadzliwati Mohiddin, Universiti Brunei Darussalam, Brunei