

Leveraging Digital Innovation for Governance, Public Administration, and Citizen Services: Emerging Research and Opportunities

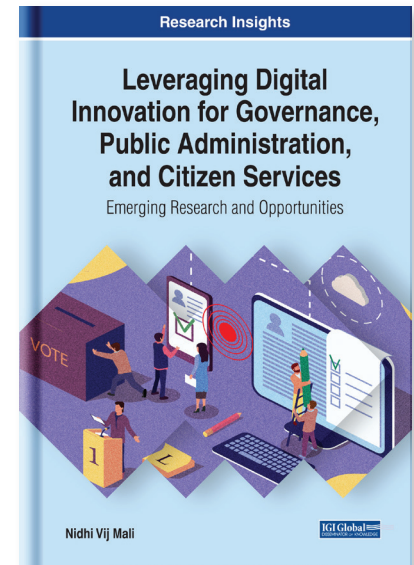
Part of the Advances in Electronic Government, Digital Divide, and Regional Development Book Series

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Description:

Digital innovations are often non-linear, non-incremental, and perhaps at times, disruptive processes that have transformed private as well as public service delivery. The rise of digitization has not only overhauled the governance system and enabled greater government-citizen engagement but has also revolutionized public administration. For public organizations to thrive, it is imperative to understand the challenges and applications that digitization can create for the development, deployment, and management of public service processes.

Leveraging Digital Innovation for Governance, Public Administration, and Citizen Services: Emerging Research and Opportunities is a comprehensive research book that combines theory and practice, reflecting on public administrative governance and citizen engagement implications of digital innovations and strategies, and how and when they can make a difference in the area of digital application in public administration. Highlighting topics such as e-government, electronic payments, and text mining, this publication is ideal for public administrators, policymakers, government officials, executives, administrators, researchers, academicians, and practitioners in the fields of computer science, information technology, citizen engagement, public management, and governance.



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Topics Covered:

- Digital Divide
- E-Government
- E-Participation
- Economic Development
- Electronic Payment
- Inclusive Growth
- Management
- Netnographic Analysis
- Technology Adoption
- Text Mining

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