

# Handbook of Research on Digital Services in Crisis, Disaster, and Emergency Situations

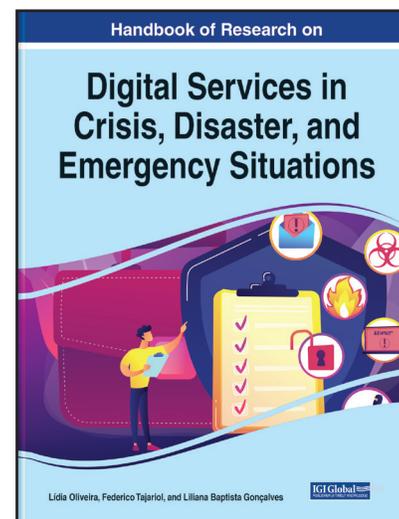
Part of the Advances in Human Services and Public Health Book Series

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## Description:

The contemporary world is characterized by the massive use of digital communication platforms and services that allow people to stay in touch with each other and their organizations. On the other hand, it is also a world with great challenges in terms of crisis, disaster, and emergency situations of various kinds. Thus, it is crucial to understand the role of digital platforms/services in the context of crisis, disaster, and emergency situations.

**Handbook of Research on Digital Services in Crisis, Disaster, and Emergency Situations** presents recent studies on crisis, disaster, and emergency situations in which digital technologies are considered as a key mediator. Featuring multi- and interdisciplinary research findings, this comprehensive reference work highlights the relevance of society's digitization and its usefulness and contribution to the different phases and types of risk scenarios. Thus, the book investigates the design of digital services that are specifically developed for use in crisis situations and examines services such as online social networks that can be used for communication purposes in emergency events. Highlighting themes that include crisis management communication, risk monitoring, digital crisis intervention, and smartphone applications, this book is of particular use to governments, institutions, corporations, and professionals who deal with crisis, disaster, and emergency scenarios, as well as researchers, academicians, and students working in fields such as communications, multimedia, sociology, political science, and engineering.



**ISBN:** 9781799867050

**Pages:** 400

**Copyright:** 2021

**Release Date:** January, 2021

**Hardcover:** \$295.00

**Softcover:** \$225.00

**E-Book:** \$295.00

**Hardcover + E-Book:** \$355.00

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Pandemic

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Trauma Recovery

**Subject:** Government and Law

**Classification:** Handbook of Research

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(Research Recommended)

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