

Digital Competency Development for Public Officials: Adapting New Technologies in Public Services

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Description:

One key factor determining the effectiveness of the public administration system is the level of professional performance of civil servants. In the age of digital transformation, the digital skills of public servants are essential to maintain and improve the efficiency of public services. The introduction of digital technologies expands the tools used by civil servants, which requires updating their competence profiles. Training developers must offer upskilling and reskilling strategies and programs so that public servants are equipped with the talents to face the challenges and opportunities of digital transformation. Further research into these methods will ensure public officials are well-prepared for the new digital age.

Digital Competency Development for Public Officials: Adapting New Technologies in Public Services explores qualification requirements for the digital competencies necessary for the implementation of professional activities in the public service. It delves into practical applications of digital technology in government and public administration. This book covers topics such as digital governance, policymaking, and public services, and is a useful resource for public officials, computer engineers, government workers, policymakers, academicians, and researchers.

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